

Physicians Fact Sheet

This fact sheet helps address general questions for physicians whose positions are identified for transfer from Alberta Health Services to Primary Care Alberta.

Primary Care Alberta	Primary Care Alberta (PCA) is a new provincial health agency that oversees the governance, coordination and delivery of primary health care across the province to improve access to care and reduce pressure on hospitals.
Transferring to PCA	Approximately 1,350 staff have been notified of the intent to transfer their position from AHS to PCA effective February 1, 2025. Programs, functions, and positions identified for transfer include Health Link 811, AHS staff who work in Primary Care Networks and select primary care clinics that are owned and operated by AHS, Provincial Midwifery Services, Facilitated Access to Surgical Treatment (FAST) program, some parts of Virtual Care, Access and Navigation (V-CAN) and the Primary Health Care provincial program.
Physician Operations	Physicians' work will remain unchanged. There will be no changes to clinic operations or clinical staff during the transfer to PCA, with exception to the conversion of clinic staff email addresses from AHS to a PCA email address. PCA will not assume ownership or management of existing independent family practices.
Physician Responsibilities	There is no action required for physicians working in AHS clinics transferring to PCA. PCA will not set compensation or direct physicians on clinic organization or care provisions.
Contracts and Payment	AHS-granted Medical Staff appointments and clinical privileges will continue under PCA. Physicians paid by billing Alberta Health for fee-for-service will continue as usual. Payments from clinical ARPs will remain unchanged. AHS will continue to provide corporate services, including finance, to PCA.
Access to Resources	Physicians will retain access to Connect Care, email inbox, username and password and other IT resources. If staff have a remote token, they will continue to have that remote token. No changes to parking arrangements at AHS sites. For physicians who have a contract with AHS that will transfer to PCA, their email will change.
Clinic Operations	Day-to-day operations will remain unchanged before and after the transfer. Clinic operations, processes, and systems will stay consistent, with most contract terms and conditions remaining the same. Existing funding and resource-sharing agreements will also remain in place.
East Edmonton Health Centre	Clinic operations will not change. All acute and primary care services currently offered will be maintained.
Support	PCA is working closely with AHS to ensure a collaborative transition. For HR questions, please email transition.hr@ahs.ca . For questions about PCA, please email ask@primarycarealberta.ca .

www.primarycarealberta.ca